

## **CORONAVIRUS (COVID-19) POLICY UPDATE AUGUST, 2021.**

**As an essential medical service, Inner Sydney Dermatology remains open to patients during the current lockdown.** However, cosmetic services will be impacted and we would like to take this opportunity to thank you all for your patience during this time.

**PLEASE NOTE THAT WE ARE OFFERING TELEHEALTH CONSULTATIONS WHERE APPROPRIATE IF YOU ARE AT RISK, SELF-ISOLATING, LIVE IN AN LOCAL GOVERNMENT AREA OF CONCERN OR PREFER NOT TO LEAVE HOME.**

**Inner Sydney Dermatology is a registered COVID-19 Safe Business. This means we have developed a COVID-19 safety plan to create a safe environment for all patients and staff.** We are therefore following the recommendations of both the NSW Government and Department of Health in taking reasonable steps to protect the patients and staff on the premises. **It is a condition of entry to the practice that all adults wear a fitted face mask while within it unless they have appropriate “proof of exemption” documentation signed by a registered health professional. You must also check-in and out using the QR code displayed.**

We are regularly updating our policies and procedures as the COVID-19 situation evolves, and will continue to take all possible measures to ensure the safety of our patients and staff. This includes a screening system prior to attendance to identify “at risk” patients. We require all patients to follow the advice below:

### **YOU MUST NOT ENTER THE PRACTICE IF YOU:**

- **Feel unwell with any cold or flu-like symptoms such as cough, sore or scratchy throat, runny nose, headache, shortness of breath, fatigue or body aches**
- **Have had fever, chills, night sweats, nausea, vomiting or diarrhoea**
- **Have recently loss your sense of taste or smell**
- **Have recently been tested for COVID-19 and are awaiting results**
- **Are a close contact of a confirmed case of COVID-19 in the last 14 days ;please check latest case locations and alerts at <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/case-locations-and-alerts.aspx>**

In addition to the above, Inner Sydney Dermatology is undertaking the following measures to limit the risk of infection:

- Monitoring our staff and patients for any symptoms
- Providing patients with an alcohol-based hand rub upon entry
- Complying with social distancing recommendations
- Installation of Sneeze Guards at our reception desk
- Moving to online patient registration for new patients
- Enhanced precautions to ensure infection control, including frequent wiping down and sanitising of hard surfaces
- Accompanying persons will not be allowed entry to the practice with the exception of carers or parents/guardians of children with appointments

The above is subject to change based on daily updates from NSW Health.

**PLEASE NOTE THAT THE PRACTICE CAN BE ACCESSED DIRECTLY FROM THE P1 CARPARK WITHOUT HAVING TO ENTER THE SHOPPING CENTRE. PARK NEAR COLUMNS P, Q OR R AND TAKE THE NORTH LIFT DIRECTLY TO LEVEL 9.**